

Quality Policy

At Mak Power International (Private) Limited. We are committed to delivering excellence in every aspect of our operations, adhering to the highest standards of quality and professionalism. Our Quality Policy reflects our dedication to providing innovative and cost-effective solutions to meet the diverse needs of our clients in the power sector.

Key Principles:

1. **Professionalism:** We always act professionally, with integrity, honesty, and transparency in all dealings with clients, partners, and stakeholders.
2. **Excellence:** Our aim for excellence in our work, use the expertise of our team, and stay updated with the latest technologies in electrical engineering.
3. **Customer Satisfaction:** Our main focus is making customers happy by providing high- quality, reliable solutions tailored to their needs. They listen to their clients and work hard to meet or exceed their expectations.
4. **Objective:** Our Objective is to provide engineering services to our clients while prioritizing safety, quality, and innovation.
5. **Training & Development:** Our focus is to engage and train the staff to develop a competent team and to enhance the skills and competence of our workforce, which enables our team to stay abreast to the latest technologies.
6. **Comprehensive Design Solutions:** We offer complete design solutions for various projects, including substation design, system studies, and consultancy services for projects from 0.4kV to 500kV, including renewable energy projects.
7. **Continuous Improvement:** We are always looking to get better. We regularly review and refine our processes to be more efficient and effective, taking feedback from clients and employees to identify areas for improvement.
8. **Global Presence and Partnerships:** We have a strong presence in key regions like the UK, USA, and the Middle East, serving respected clients and valuing partnerships and collaborations to achieve common goals.
9. **ISO 9001:2015 Compliance:** We make sure to meet the requirement of ISO 9001:2015 and applicable legal & regulatory requirements to deliver superior quality solutions.



Approved by Director